

From: Ellen
To: Microsoft ATR
Date: 1/19/02 6:40pm
Subject: Microsoft Settlement

Attorney General John Ashcroft:

I would like to share my opinions with you on the pending Microsoft Settlement. I have used Microsoft products for over a decade. I have purchased many of their software products over the years because I like the software and the software works. I have tried other software to see if it offered something better but I did not find that it did. I am aware that there are other operating systems available, such as Linux, Macintosh, BeOS, but I choose to use Windows because I feel it is the best. I have a problem understanding why Microsoft is considered a monopoly when consumers have choices and they choose Microsoft.

However, I understand that there is a settlement in the Justice Department's suit against Microsoft and I am sending this e-mail to give my support to this agreement and ask that you also support it. It's time to move ahead and let Microsoft move ahead to develop better and more exciting products for consumers.

I understand that Microsoft has agreed to terms that far exceed the products and procedures that were actually at issue in the suit. Microsoft has agreed to help companies better achieve a greater degree of reliability with regard to their networking software. Microsoft has agreed to design future versions of Windows with a capability making it easier to promote non-Microsoft software. It seems to me that Microsoft has done far more than what was needed.

Thank you

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